



S T A C K
F A C T S

December 19, 2006
Electronic Bulletin No. 821
RE: Christmas and New Year's Holiday - Support Hours of Operation

Dear Valued Customer:

Listed below are the planned hours of coverage for the following Pacer Stacktrain support groups over the Christmas and New Year's Holidays.

CHRISTMAS HOLIDAY - HOURS OF OPERATION

Support Group	Friday 12/22	Saturday 12/23	Sunday 12/24	Monday 12/25	Tuesday 12/26
Customer Support Eastern Region (800) 876-7281	0600-1700 CST	0800-1200 CST	Closed	Closed	0600-1700 CST
Customer Support Western Region (800) 933-7822	0700-1800 PST	0800-1200 CST	Closed	Closed	0700-1800 PST
Customer Support Mexico (866) 420-2290	0800-1900 CST	0930-1330 CST	1000-1400 CST	Closed	0800-1900 CST
Equipment Reservations U.S. & Canada (877) 816-1810	0600-1900 CST	0800-1200 CST	Closed	Closed	0600-1900 CST
Equipment Reservations Mexico (011) 52 55 91 72 45 85 ext. 21	0900-1800 CST	Closed	Closed	Closed	0900-1800 CST
Gate Reservations* (800) 715-5046	0800-1900 CST	Closed	Closed	Closed	0800-1900 CST
Per Diem / Direct Interchange (630) 645-5396	0700-1500 CST	Closed	Closed	Closed	0700-1700 CST
Rail Billing (800) 684-4070	0700-2300 CST	0800-1900 CST On-call **after	Closed	Closed	0700-2300 CST

*Gate Reservations for Tuesday, 12/26 must be made by 9:30 am local ramp time on Friday, 12/22.

** Rail Billing on call number is 901-237-6872.

NEW YEAR'S HOLIDAY – HOURS OF OPERATION

Support Group	Friday 12/29	Saturday 12/30	Sunday 12/31	Monday 1/1	Tuesday 01/02
Customer Support Eastern Region (800) 876-7281	0600-1700 CST	0800-1200 CST	Closed	Closed	0600-1700 CST
Customer Support Western Region (800) 933-7822	0700-1800 PST	0800-1200 PST	Closed	Closed	0700-1800 PST
Customer Support Mexico (866) 420-2290	0800-1900 CST	0930-1300 CST	1000-1400 CST	Closed	0800-1900 CST
Equipment Reservations U.S. & Canada (877) 816-1810	0600-1900 CST	0800-1200 CST	Closed	Closed	0600-1900 CST
Equipment Reservations Mexico (011) 52 55 91 72 45 85 ext. 21	0900-1800 CST	Closed	Closed	Closed	0900-1800 CST
Gate Reservations* (800) 715-5046	0800-1900 CST	Closed	Closed	Closed	0800-1900 CST
Per Diem / Direct Interchange (630) 645-5396	0700-1700 CST	Closed	Closed	Closed	0700-1700 CST
Rail Billing (800) 684-4070	0700-2300 CST	0800-1900 CST On-call** after	10:00-1500 CST (Remote only)	Closed	0700-2300 CST

*Gate Reservations for Tuesday, 1/2 must be made by 9:30 am local ramp time on Friday, 12/29.

** Rail Billing on call number is 901-237-6872.

If you have any questions regarding the Christmas and New Year's Holiday hours of operation, do not hesitate to call your local Pacer Customer Support or Business Development Representative. You can also find everything you need using Pacer Stacktrain Online Services - reserve boxes, check inventory, find schedules, and more at www.pacerstacktrain.com.

Thank you for choosing Pacer Stacktrain and enjoy the Holidays!