



# S T A C K F A C T S

**November 20, 2006**  
**Electronic Bulletin No. 814**  
**Re: Thanksgiving Holiday Operating Plan**

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Dear Valued Customer:

In observance of the Thanksgiving Holiday, Pacer Stacktrain services with a scheduled gate cut off of Thursday, November 23, 2006 will not operate.

Pacer Stacktrain services operating with volume tendered to the network prior to Thanksgiving will continue to operate through to destination, but will realize 8 – 12 hours delays as the underlying railroads will attempt to minimize rail network operations so that crew members may observe the Holiday with their families.

Those services with scheduled arrival and availability on Thanksgiving Day will be delayed 24 hours at arrival terminal due to the Holiday operating schedule.

The underlying railroads have published specific terminal operating hours for the Holiday; however, most rail terminals supporting the Pacer Stacktrain network will be closed Thanksgiving Day.

Hours of coverage for the following Pacer Stacktrain support groups are as follows:

	<b>Thursday 11/23</b>	<b>Friday (Skeleton Crew) 11/24</b>	<b>Saturday 11/25 Sunday 11/26</b>
Rail Billing	Closed	07:00-17:00 CST	normal business hours
Gate Reservations	Closed	08:00-14:00 CST	normal business hours
Equipment Reservations	Closed	08:00-14:00 CST	normal business hours
Customer Support:			
Oakbrook	Closed	08:00-12:00 CST	normal business hours
Orange	Closed	08:00-12:00 CST	normal business hours
Laredo, TX	Closed	08:00-17:00 CST	normal business hours

**Gate Reservations Notice:**

Reservations must be in by 09:30 CST on Wednesday Nov 22 for the following cutoffs, Thursday, Nov 23 through Monday, Nov 27th. Please note the Union Pacific will be running on a Holiday Schedule so there will some adjustments to the normal schedule.

ICTF allocations will need to be requested on Nov 22, by 10 am, for Friday Nov 24 thru Monday, Nov 27th. The ICTF will be closed on Thursday Nov 23rd, so no ingates will be allowed.

If you have any questions regarding the Thanksgiving Holiday operating plan, do not hesitate to call your local Pacer Customer Support or Sales Representative regarding specific terminals or Pacer Stacktrain services.

Thank you for choosing Pacer Stacktrain and enjoy the Holidays.