



S T A C K F A C T S

November 13, 2006

Electronic Bulletin No. 812

RE: Computer Systems Unavailable 1:00 am CST to 1:00 pm CST, Sunday, November 19, 2006

Dear Valued Customer:

To improve the operating efficiency of the information systems that we share with APL, over the weekend of November 18th, we will be transferring the existing data center from Dallas, TX to a new facility in Plano, TX.

Many hours of advance work have been devoted to ensure a quick, smooth migration with minimal disruption of service.

To complete the transfer, systems will be shut down from just before 1:00 am CST to approximately 1:00 pm CST, Sunday November 19, 2006.

All inbound and outbound EDI will be on hold during this time; websites for gate and equipment reservations as well as our shipment order tracking will be unavailable; and our interactive voice response system for container tracking will not be updated. The systems are scheduled to resume operation after 1:00 pm on November 19. After resuming operating capability, the systems will require time to run EDI and batch processes before the website and voice response systems can be updated. We anticipate normal utilization to return by Monday morning.

Our Rail Billing Center will be staffed from 8:00 am to 11:00 pm CST on Saturday, November 18 and from 10:00 am to 10:00 pm CST on Sunday, November 19th to assist with billing issues. The phone number at our Rail Billing Center is 800-684-4070. Rail billing will not be accepted while the system is down. We strongly recommend rail billing for loads moving on Sunday, November 19 to be completed prior to 10:00 pm CST on Saturday, November 18.

We apologize for any inconvenience this brief outage causes, but the result will be greater performance and reliability in the data systems that link us to you. As always, we want to thank you for your business, and for your understanding as we endeavor to improve the quality of the services that we offer.

If you have any questions regarding this notice, please feel free to contact your Pacer Stacktrain Business Development representative or our Customer Support group.

We appreciate your business.