



# S T A C K F A C T S

May 23, 2005

Electronic Bulletin No. 666

Re: UPRR Gate Reservation System Expansion & In-Gate Reservation Request  
Procedure Changes

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**>> ATTENTION INTERNATIONAL/SMALL BOX CUSTOMERS <<**

Dear Valued Customer:

Union Pacific has recently announced the next set of lanes to be covered in the continued expansion of their Gate Reservation System. Beginning on June 1, 2005, an In-Gate Reservation will be required for all traffic in the following Pacer Stacktrain lanes:

East L.A. to:

- Chicago Local & Interchange to CSX  
(*CHI and all Northeast, Ohio Valley, & Eastern Canada destinations\*\**)
- Dallas
- Denver
- Kansas City
- Memphis
- Omaha
- Salt Lake City
- St. Louis

LATC to:

- El Paso
- Houston
- New Orleans—Local Traffic
- Oakland
- Portland (Brooklyn)
- San Antonio
- Seattle

Portland (Brooklyn) to:

- LATC

*\*\* For a complete listing of the specific destinations in the program, please refer to Appendix A of the In-Gate Reservations FAQs on our website:  
[http://www.pacerstack.com/services/services\\_notlogged\\_faq.html](http://www.pacerstack.com/services/services_notlogged_faq.html)*

At this time, ICTF and On-Dock facilities are not included in the UPRR Gate Reservations Program.

Pacer Stacktrain customers should request in-gate reservations for these lanes beginning on May 31. Customers will be required to have a reservation prior to tendering a container for these lanes beginning on June 1. Shipments without a confirmed reservation on June 1 will be rejected at the gate.

Pacer Stacktrain is continuing to develop a web-based tool to facilitate the in-gate reservations process. Details about this tool will be communicated shortly in a separate Stack Facts bulletin. Until this tool is ready, we have made a few changes to the existing email reservations request procedure to improve our ability to respond to our customers. The reservations procedure differs depending on how the billing and drayage of your containers is processed.

If you are a customer who uses Pacer Stacktrain for drayage (billed pier to ramp), your West Coast Ocean Carrier Services Customer Support Representative will make arrangements for your gate reservations.

If you are a customer who arranges your own drayage (using Pacer Stacktrain from ramp to ramp only), you should request in-gate reservations by contacting Pacer Stacktrain via email before 9:30 AM Pacific Time on the business day (M-F) before the desired gate cut-off date. **Please note** that reservations for Saturday, Sunday, or Monday gate cut-offs must be received by **Friday** morning.

Reservations requests should be sent via email to: **gaterez@pacerstack.com**. The email should contain the following information: desired gate cut-off date, shipper name and 3-letter shipper code, origin ramp, destination ramp/interchange, number of reservation spaces requested, contact name, contact phone, and contact email address. In addition, the subject line of the email should contain the following information: desired gate cut-off date, 3-letter shipper code, origin ramp & destination ramp/interchange.

*Example:*                      Subject: 6/5 ZHL East LA-Chicago

Please send a separate email for each origin-destination pair. As a reminder: some lanes do not have daily service, and reservations cannot be granted for days without a corresponding gate cut-off.

This initial email message is a REQUEST only. Reservation requests will be processed by 12:00 Noon, and then confirmation emails will be sent out notifying customers of how many reservation spaces have been granted. Shipments with confirmed reservations will be allowed in the gate beginning at 12:00 noon Pacific Time on the

day before train departure. If you cannot use your granted reservations, please cancel by 5:00PM Pacific Time via email to [gaterез@pacerstack.com](mailto:gaterез@pacerstack.com)

More information about the procedures for in-gate reservations can now be found on our website at: [http://www.pacerstack.com/services/services\\_notlogged\\_faq.html](http://www.pacerstack.com/services/services_notlogged_faq.html)

The Union Pacific has also announced their intention to implement the Gate Reservation Program system-wide by peak of 2005. We will continue to provide updates via Stack Facts whenever this roll-out affects your shipments with Pacer Stacktrain.

If you have questions about in-gate reservations procedures, please contact Un Kim (714-450-1413) or your Business Development Representative.

We appreciate your business.

Pacer Stacktrain