



S T A C K
F A C T S

May 23, 2005

Electronic Bulletin No. 665

**Re: UPRR Gate Reservation System Expansion & In-Gate Reservation Request
Procedure Changes**

>> ATTENTION DOMESTIC CUSTOMERS <<

Dear Valued Customer:

Union Pacific has recently announced the next set of lanes to be covered in the continued expansion of their Gate Reservation System. Beginning on June 1, 2005, an In-Gate Reservation will be required for all traffic in the following Pacer Stacktrain lanes:

City of Industry to:

- Chicago—Rochelle, IL (Global 3)
- Chicago Local and Interchange to CSX
(*CHI and all Northeast, Ohio Valley, & Eastern Canada destinations***)
- New Orleans Interchange to CSX
(*all Southeast destinations***)

LATC to:

- El Paso
- Houston
- New Orleans—Local Traffic
- Oakland
- Portland (Brooklyn)
- San Antonio
- Seattle

East L.A. to:

- Chicago Local & Interchange to CSX
(*CHI and all Northeast, Ohio Valley, & Eastern Canada destinations***)
- Dallas
- Denver
- Kansas City
- Memphis

- Omaha
- Salt Lake City
- St. Louis

Portland (Brooklyn) to:

- LATC

San Diego to:

- All Locations

*** For a complete listing of the specific destinations in the program, please refer to Appendix A of the In-Gate Reservations FAQs on our website:
http://www.pacerstack.com/services/services_notlogged_faq.html*

Pacer Stacktrain customers should request in-gate reservations for these lanes beginning on May 31. Customers will be required to have a reservation prior to tendering a container for these lanes beginning on June 1. Shipments without a confirmed reservation on June 1 will be rejected at the gate.

Pacer Stacktrain is continuing to develop a web-based tool to facilitate the in-gate reservations process. Details about this tool will be communicated shortly in a separate Stack Facts bulletin. Until this tool is ready, we have made a few changes to the existing email reservations request procedure to improve our ability to respond to our customers.

Pacer Stacktrain customers who require in-gate reservations should request them by contacting Pacer Stacktrain via email before 9:30 AM Pacific Time on the business day (M-F) before the desired gate cut-off date. **Please note** that reservations for Saturday, Sunday, or Monday gate cut-offs must be received by **Friday** morning.

Domestic customers should send their request via email to: **gaterез@pacerstack.com**. The email should contain the following information: desired gate cut-off date, IMC name and 3-letter shipper code, origin ramp, destination ramp/interchange, number of reservation spaces requested, contact name, contact phone, and contact email address. In addition, the subject line of the email should contain the following information: desired gate cut-off date, 3-letter shipper code, origin ramp and destination ramp/interchange.

Examples:

Subject: 6/2 ALD City of Industry-Chicago Interchange to CSX

Subject: 6/5 RVC East L.A.-Dallas

Please send a separate email for each origin-destination pair. As a reminder: some lanes do not have daily service, and reservations cannot be granted for days without a corresponding gate cut-off.

This initial email message is a REQUEST only. Reservation requests will be processed by 12:00 Noon, and then confirmation emails will be sent out notifying customers of how many reservation spaces have been granted. Containers with confirmed reservations will be allowed in the gate beginning at 12:00 Noon Pacific Time on the day before train departure. If you cannot use your granted reservations, please cancel by 5:00 PM Pacific Time via email to gateresz@pacerstack.com

More information about the procedures for in-gate reservations can now be found on our website at: http://www.pacerstack.com/services/services_notlogged_faq.html

The Union Pacific has also announced their intention to implement the Gate Reservation Program system-wide by peak of 2005. We will continue to provide updates via Stack Facts whenever this roll-out affects your shipments with Pacer Stacktrain.

If you have questions about in-gate reservations procedures, please contact Un Kim (714-450-1413) or your Business Development Representative

We appreciate your business.

Pacer Stacktrain

This communication may contain promotional information from Pacer Stacktrain. We have sent this communication to you because you previously expressed interest in receiving these communications from Pacer Stacktrain. If you do not wish to receive this particular communication in the future, please reply to this message and type "REMOVE ME" in your subject line. Pacer Stacktrain maintains its corporate headquarters at 2300 Clayton Road, Suite 1200, Concord, CA 94520.