



S T A C K
F A C T S

April 18, 2005
Electronic Bulletin No. 651
Re: Dray Carrier Announcement: Change in Per Diem Dispute Process

To Our Valued Customer:

Effective May 1, 2005, there will be a new fax number for Pacer Stacktrain's Per Diem Department. Please direct all disputes to fax # 630-645-5395. Disputes can also be emailed to PERDIEM@Pacerstack.com. Please be sure to reference the invoice number and the line item number being disputed. In addition, please include comments and all supporting documentation, as well as your name, phone number, fax number and email address.

If you have any questions, you may call the Per Diem Department help desk at 630-645-5396 between the hours of 7:00 a.m. and 5:00 p.m. CST, Monday through Friday.

We appreciate your business.