



S T A C K F A C T S

February 17, 2005

Electronic Bulletin No. 632

**Re: UPRR GATE RESERVATION SYSTEM – PACER STACKTRAIN
INTERIM COMPLIANCE PROCESS**

Dear Valued Customer:

In an effort to streamline and improve future service, the Union Pacific is currently engaged in a pilot program requiring in-gate reservations in certain lanes. Pacer Stacktrain is partnering with the UP in this pilot. Under this program, customers need prior clearance in order for their shipments to be allowed in the gate at the origin ramp.

As of February 1, 2005, the lanes covered by this pilot program are:

- LATC – Oakland
- LATC – Portland (Brooklyn)
- LATC – Seattle
- LATC – Stockton (Lathrop)

Pacer Stacktrain is currently developing an automated process to manage our daily allocation of reservations. In the meantime, to comply with the UP system, customers will need to alert Pacer Stacktrain to their projected volumes in these particular lanes in advance. Pacer Stacktrain will then respond and confirm that space is available.

In order to avoid having your load turned away at the in-gate:

- You must contact Pacer Stacktrain via email before 9:30 AM Pacific Time on the day before desired train departure to request in-gate reservation(s) for the following day.
 - Domestic customers should send email to:
gaterez@pacerstack.com
 - International customers should send email to their West Coast Ocean Carrier Services Customer Support Representative
- The email message should contain the following information:
 - Customer identification (i.e., IMC or Ocean Carrier company name)
 - Contact name
 - Contact phone number

- Origin ramp
- Destination ramp
- Train cutoff date
- Number of reservation spaces requested
- Container numbers, if available at time of request
- This initial email is a request only; reservations are not valid until you receive subsequent confirmation from Pacer Stacktrain.
- As a reminder: some west coast lanes do not have daily service, and so reservations cannot be granted for days without a corresponding train cutoff.
- Shipments with confirmed reservations will be allowed in the gate beginning at 12:00 noon Pacific Time on the day before train departure.
- You should submit your requests beginning on **Monday, February 21st** in order to receive reservations for train cutoffs on Tuesday, February 22nd.

While we anticipate being able to accommodate typical volumes, the UP may restrict our allocation of gate reservations based on available train or terminal capacity. As a result, your confirmed reservation with Pacer Stacktrain is extremely important.

We appreciate your understanding as we work together with our rail vendors to provide you with more reliable and efficient service. If you have questions about this process, please contact Eva Wong (714-450-1411), Un Kim (714-450-1413), or your Business Development Representative.

Thank you for your business.