



S T A C K F A C T S

November 11, 2004
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Re: Pacer Website Changes

To Our Valued Customer:

In June 2004, Pacer Stacktrain announced improvements in the Pacer Equipment Management System (PEMS) functionality used by our IMC Customers and Dray Carriers.

One of the major enhancements to our system included On-Line Direct Interchange capability for Dray Carriers and IMC's.

Based on feedback that we have received from our users, we are implementing the following changes effective November 11, 2004.

1. Upon initial login to the Direct Interchange (DI) link from the Customer Support menu, you will be directed to the "Add DI" screen rather than the "List/Modify/Delete" screen.
2. The on-line history that is loaded to the "List/Modify/Delete" and "List/Approve/Reject" screens will be reduced from 30 days to 10 days. These screens will also show any open direct interchanges.

These two changes will improve the performance of the Direct Interchange screens. If you require information on direct interchanges beyond the ten days, you can contact our Per Diem Help Desk at 630-645-5366 or 630-645-5368.

As information, the following enhancements are currently in process and will be part of the next release of the PEMS system:

1. Direct Interchange reporting capability
2. Container Event reporting by shipper