



S T A C K
F A C T S

July 8, 2004
Electronic Bulletin No. 524
Re: System Outage -- Sunday, July 11, 2004

Dear Valued Customer,

Please note that due to an extended system maintenance window, the Pacer computer system will not be available until 1:00 PM CST this Sunday, July 11, 2004. No rail billing can be processed at that time. We have contacted the CSX and the Union Pacific Railroad and they have agreed to open their gates for FAK cargo until that time. NOTE: No hazardous cargo will be allowed in the gate without billing. Also note, no cargo originating on the CP or the CN will be allowed in the gate without billing in place due to company policy.

Please be guided accordingly.

Thank you in advance,
Pacer Stacktrain Memphis Rail Billing Center