



# S T A C K F A C T S

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**Re: Announcing Per Diem Billing Changes & Enhancements**

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Pacer Stacktrain is improving our equipment management functionality to our IMC Customers and Dray Carriers by introducing Version 3.0 of the Pacer Per Diem Invoicing (PPDI) System.

The major enhancements to our system will include:

- Capability to bill per diem to IMC's, Dray Carriers or Cargo Owners
- Weekly per diem invoicing via electronic copy or paper copy
- On-Line (Web) Direct Interchange capability for Dray Carriers and IMC's
- On-Line Dispute Resolution with status tracking
- On-Line inquiry for all Per Diem Invoices at a line item level.

This new version of PPDI will improve and automate per diem billing processes and enable Pacer Stacktrain (PST) to transition per diem billing from the Dray Carrier to the IMC. The overriding focus of the functionality we are implementing is to reduce the inefficiencies and high costs involved in the current per diem processes for all parties involved (IMC, Dray Carrier and PST).

After extensive internal testing, we will begin external beta testing with 2-3 IMC customers in July and August. Based on the success of this beta testing, PST will migrate all IMC customers to the new PPDI system as the bill to party before the end of 2004.

Before moving into the bill to party migration phase, PST will offer multiple on-line training conference calls to insure that all new processes and technologies are fully understood by our IMC customers. A PPDI help desk function will also be offered to supplement and reinforce the initial training.

Your Pacer Stacktrain Representative will be prepared to answer any questions and act as your guide during this new technology and process implementation.