



S T A C K
F A C T S

December 5, 2003
Electronic Bulletin No. 450
RE: Expansion of Canadian National Railroad's IMX Slot Reservation Program

To All Pacer Stacktrain Customers:

The final piece of the CNRR IMX (Intermodal Excellence) initiative will be launched on Monday December 8th, 2003. Starting on December 8th, 2003, customers will be required to reserve a spot on the train for traffic moving between Canada & the US, and intra-US. Below are the corridors that will require a reservation number.

Note: Reservations for Pacer Stacktrain equipment will be required. For Pacer Stacktrain customers, slot reservations will be required to be made directly with CNRR by the IMC or Third Party International customers for shipments originating from the locations listed below:

From Canada to the USA:

Montreal, QC to Chicago, IL Brampton, ON to Chicago, IL

Note: Reservations are required for destinations beyond CN's network (interline)

From USA to Canada:

Chicago, IL to Brampton, ON Chicago, IL to Montreal, QC

Note: Traffic originating from connecting carriers (interline) at Chicago (namely UP and others) will be assigned a reservation number by CN. No need to contact CN for a reservation number.

Intra USA:

Chicago, IL to Detroit, MI

Detroit, MI to Chicago, IL

To reserve a slot on the train it can be done via email by writing to IMX@cn.ca or by faxing 905-804-3728 or via toll free fax at 800-298-0350. When contacting CN to book a train slot you will be asked the following information:

- (a) Amount of slots required and type of units (trailer/container)
- (b) Origin & Destination
- (c) Required availability at destination. Based on this information CN will issue a reservation number for each unit.

Slots will be based on a first come, first served basis. CN will commit its service on the spot if capacity is available. If capacity is not available, the load can be placed on a list for potential openings or a new reservation number will be assigned for the next available train slot.

A reservation number will be required for all units tendered. Units arriving at our terminal without a reservation number will not be allowed to in-gate.

Reservation cancellation or no-shows fees will NOT be issued at this time. CN will review the process over a 90-day period to see if there is any merit in applying any penalties.

Privately held equipment will require a reservation as well.

Rail billing will need to be in place with Pacer/CNRR prior to in-gate at the ramp.

Please communicate this announcement to your customers, dray partners and applicable parties within your organizations. If you have any questions or need assistance, please contact your local Pacer Stacktrain representative. Thank you.