



S T A C K
F A C T S

February 24, 2003
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RE: Northeast Weather Update

To Our Valued Customers;

We are pleased to inform you that we have recently completed the Equipment Reservation Centralization process. With this centralization, we will be able to offer you improved service to meet your daily equipment needs. Pacer Stacktrain's new hours of coverage will be as follows, effective immediately.

Monday-Friday 6:00 am to 7:00 pm, Central Time
Saturday 8:00 am to 5:00 pm, Central Time

The Equipment Reservation toll-free number is 877-816-1810

All U.S. and Canadian Equipment Reservation calls should be made to the above number.

**Please note, the reservation process for Mexico remains the same.

If you have any questions, please contact your local Business Development Representative.