



**S T A C K**  
**F A C T S**

**January 31, 2003**  
**Electronic Bulletin No. 372**  
**RE: Memphis Billing Center scheduled maintenance**

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Dear Valued Customer:

In an effort to minimize the risk of a power outage during normal business hours, the Memphis Billing Department will be affected by maintenance done on the UPS system on Sunday, February 2, 2003 at 1700 CST. During this time, it is imperative that you continue to utilize the web or EDI for your rail billing needs, as the Memphis Billing Center will not have the capability of processing faxed bills nor EDI exceptions.

Thank you for your continued support and for choosing Pacer Stacktrain.

Please contact your local Business Development Representative if you have further questions.