



# PACER STACKTRAIN

NEWS ALERT

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To all Pacer Stacktrain Customers:

We want to encourage all customers to send rail billing to us via EDI or use our Internet Web billing tool. Electronic entry and transmission of rail billing reduces the chance of errors in the routing of your loads, provides a faster window of billing submission to the railroads, and increases invoice accuracy.

Over the past year, we have made improvements in the timeliness of the billing transmissions to the railroads. This should give you confidence. By the end of the year our goal is to eliminate manual billing with the exception of Haz Mat, changes or corrections.

Please do not fax duplicate orders to our billing center. This further delays the billing processing. In the event of a system outage, we will do everything possible to expedite the processing of your billing and minimize delays.

We still require rail billing changes, corrections and Haz Mat orders to be faxed to our billing center in Memphis, Tennessee.

If you are not currently set up with EDI or Internet web billing, please contact your local Pacer Stacktrain Customer Support Representative.

Thank you for your continued support.