

Office Hours for Pacer Rail Billing Service Center Change Effective January 17, 2009

Dear Valued Customers:

Please be aware that the following office hours for the Rail Billing Service Center will go into effect on January 17, 2009.

Monday through Friday	7:00 a.m. to 11:00 p.m. (Central Standard Time)
Saturday	8:00 a.m. to 7:00 p.m. (Central Standard Time)
Sunday	12:00 p.m. to 4:00 p.m. (Central Standard Time)

Saturday Evening On-Call Support

In the event that you require assistance with a rail billing related issue after normal office hours on Saturday, you may contact on-call support at 901-237-6872. A rail billing representative will be available during the hours from 7:00 p.m. to 11:00 p.m. (Central Standard Time).

If you have questions regarding this announcement please contact our Rail Billing Service Center at 800-684-4070.

We appreciate your business.