

ALERT – Update: Storm Delays Rail Service in the Pacific Northwest and Mountain States

Dear Valued Customer,

The inclement weather conditions in the Pacific Northwest and Mountain states have subsided somewhat as far as the blizzard conditions. Extreme cold temperatures, ice and high winds continue to confront the railroads as they make repairs to their infrastructure. Numerous trains are tied down on line as a result of the weather conditions and shortage of manpower to move them. Train crew members are being sent in from other areas to help move the trains and relieve congestion.

The next major storm is not expected to hit these areas until the middle of next week and preparations are now being made to have adequate manpower and equipment brought in from other areas and available to handle any issues that may arise.

As the railroads continue to make progress in their recovery efforts, we still anticipate 48-60 hour delays in the scheduled arrival and availabilities on services moving through the Pacific Northwest in both directions.

The Union Pacific Railroad, on a temporary basis, is making some tactical decisions on a day-to-day basis to reduce some services operating out of the Pacific Northwest in order to minimize train starts and relieve congestion. These decisions will be made based on available volumes.

We will continue to monitor this situation and provide updates accordingly.

Pacer Stacktrain sincerely appreciates your patience. If you have any specific questions regarding you traffic operating through these areas please contact your Pacer Stacktrain Customer Support Representative.

Customer Support:

Eastern Region : (800) 876-7281

Western Region : (800) 933-7822

Mexico : (866) 420-2290

We appreciate your business.